

## **Koch Lag Interior Doors Warranty**

### **Warranty Conditions**

Koch & Co., Inc. Interior doors are warranted for as long as the original homeowner resides in the home into which the doors are installed. Koch warrants each door it sells will comply with industry standards in effect at the date of manufacture. Koch liability shall be limited to repair or replacement, at its option, of any door that is found to be defective in materials or workmanship, as follows:

1. **Warpage:** Warp shall not be considered a defect unless it exceeds 1/4" on doors 6'8" or under or 3/8" on doors over 6'8". Warp is any distortion in the door itself and shall include bow, cup and twist. Measurement of the amount of warp in a door will be determined by placing a straight edge on the suspected concave face of the door top to bottom or diagonally corner to corner with the door in an installed position. The measurement shall be made at the point of maximum distance between the bottom of the straight edge and the face of the door. The warranty excludes all doors that are wider than 42" or taller than 7'0", or for 1 3/8" doors used as exteriors.
2. **Veneers:** No bubbling or open splits are allowed. Veneer seams will be closed.
3. **Delamination of veneer.**
4. **Separation of component joints in excess of 1/16".**

### **Limitations And Exclusions**

Inspect your door carefully before doing any cutting, finishing, etc. The warranty will be void if a door has not been properly installed or finished. Defects caused by failure to seal all six sides of the door voids this warranty. The warranty does not cover the finishing of the door nor any defects caused thereby. The finish of the door must be maintained to continue warranty status. Finishes that have not been maintained and that exhibit a rough or faded finish resulting in discoloration or other service problems will also void the warranty. Panel shrinkage is not considered a defect covered by this warranty.

Trimming the door stiles more than 1/4", the top rail more than 1/2", and the bottom rail more than 1 1/2" will void this warranty. Natural variations in color and/or texture of the wood are not considered defects under this warranty. This warranty covers doors only. Hardware and refinishing are not covered by this warranty. This warranty is not assignable nor transferable.

### **Procedure**

To report a problem with any door(s) that is covered by this warranty, contact the lumber dealer or distributor from whom you purchased the door. Your dealer will arrange to have the door(s) inspected.

The limited warranty described above shall be the only warranty of Koch & company, Inc. No implied warranty of merchantability or other warranties are given which extend beyond the description on the face hereof.