



MILLWORK WARRANTY INFORMATION

DOORS

Badger does warrant that our interior doors will be free from defects in materials and workmanship according to industry standards for a period of One (1) year from the date of initial purchase, or the manufacturer's product performance warranty timeline. Product must be prefinished per manufacturer recommendations if not finished at Badger for warranty to be activated.

MILLWORK

Badger does warrant that our interior millwork will be free from defects in materials and workmanship according to industry standards for a period of One (1) year from the date of initial purchase, or the manufacturer's product performance warranty timeline. Product must be prefinished per manufacturer recommendations if not finished at Badger for warranty to be activated.

PREFINISHING

Badger does warrant prefinished stain and paint for a period of one (1) year from the date of initial purchase for interior doors and millwork, and a period of three (3) years from the date of initial purchase for entry doors.

***** Badger reserves the right to repair or replace any millwork we produce or sell*****

BADGER SERVICE CONTACT

1801 West Avenue South, La Crosse, WI 54601
608.788.0100 x238 (Millwork Service) // Fax 608.788.4251
Email: warranty@badgerlax.com // badgerlax.com

WHAT BADGER WILL DO

Once we are contacted, we will acknowledge receipt of your request with a call to discuss what you are experiencing and the appropriate next steps needed to identify issue. If it is determined that there is a defect, we will repair the product at no charge to you or ship replacement product to the dealer in the same specification as originally ordered. If repair or replacement is not possible, we will refund the original purchase price to the dealer.

Claims originated due to warp may be deferred for a period of up to twelve (12) months from the date of claim, as it is common for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions. Badger uses manufacturer and industry standards to test/verify product. This deferral will not be counted against the warranty period.

WHAT IS NOT COVERED

- Cost for labor, installation, removal or finishing of the replacement door or component.
- Wood color and grain variations, which occur naturally, are not considered as defects.
- Problems due to misuse, abuse or failure to follow the care and maintenance instructions.
- Warp which does not exceed ¼" in the plane of the door panel itself and warp for doors exceeding 3'0" wide by 8'0" in height.

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- Bow or misalignment in the frame or jamb in which the door is hung; problems related to water and/or air infiltration due to improper assembly or installation; and structural integrity issues or problems caused by improper fitting of the hardware or sizing of the panel.
- Problems related to: improper finishing of all surfaces of the door system; variation or unsatisfactory results in sheen or texture resulting from the field application of paint or other finishing materials.
- Tempered glass is easily scratched. A plastic scraper knife is recommended for cleaning glass surfaces; tools made of metal will potentially scratch the glass and would not be covered under our warranty.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Incidental or consequential damage.

IMPORTANT LEGAL INFORMATION

This warranty sets forth maximum liability for our products. Badger shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified herein. Badger makes no other warranty or guarantee; either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the same time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein.

No distributor, dealer or representative of Badger has the authority to change, modify or expand this warranty. This warranty extends to the original purchaser (original purchaser means the contractor/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which this product is installed. Should be state or provincial law preclude restriction on transferability, then the warranty period is effective one year from the date of initial purchase.