# Badger Corrugating - SMS Privacy Policy & Terms and Conditions

### Part 1: SMS Privacy Policy

**1. Information We Collect**
When you opt in to receive text messages from **Badger Corrugating**, we collect your mobile phone number, name, and your explicit opt-in consent data. In the course of our conversations, we may also receive and store images, photos of products, or text responses you share with us. We automatically log message delivery statuses, timestamps, and interaction history.

**2. How We Use the Information**
We use your information solely to facilitate quick customer support interactions. This includes responding to product availability inquiries, sharing order updates, and exchanging photos of products or materials to verify technical specifications.

**3. Third-Party Sharing & No-Sale Policy**
**Badger Corrugating respects your privacy. We do not share, sell, rent, or lease your mobile phone numbers or SMS opt-in consent data to third parties, affiliates, or partners for marketing or promotional purposes under any circumstances.** Your personal data and shared media are exclusively passed through trusted telecommunications carriers and our direct SMS service infrastructure strictly to execute the transmission of your messages.

**4. Data Security & Retention**
We implement industry-standard security measures and access controls to prevent unauthorized access or disclosure of your mobile number and shared media. We retain message logs and exchanged photos only as long as necessary to fulfill your customer service request or meet corporate compliance requirements.

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### Part 2: SMS Terms & Conditions

**1. Program Description**
By providing your mobile number and consenting to text messaging, you agree to receive conversational text messages (SMS and MMS) from **Badger Corrugating**. These messages are utilized for quick interactions, customer service inquiries, and exchanging photos of products or project materials. Consent to receive text messages is entirely voluntary and is not a condition of purchase.

**2. Message Frequency**
Message frequency varies based on your ongoing requests and the nature of your active interactions or customer support tickets with us.

**3. Cost, Rates, and Carrier Disclaimer**
**Message and data rates may apply** to any messages or photos sent or received by you, according to your individual mobile service data plan. **Badger Corrugating** does not charge a fee for this service. Mobile carriers are not liable for delayed or undelivered messages.

**4. How to Opt-Out (Unsubscribe)**
You can revoke your consent and stop receiving text messages at any time. **Simply reply STOP to any text message we send.** Upon texting STOP, you will receive a single final text message confirming that you have been unsubscribed, and no further messages will be sent unless you initiate a new conversation and provide consent again before receiving additional messages.

**5. How to Get Help**
If you experience technical issues or need assistance, **reply HELP to any message** or contact our team directly through our standard business communication channels at 608-788-0100.